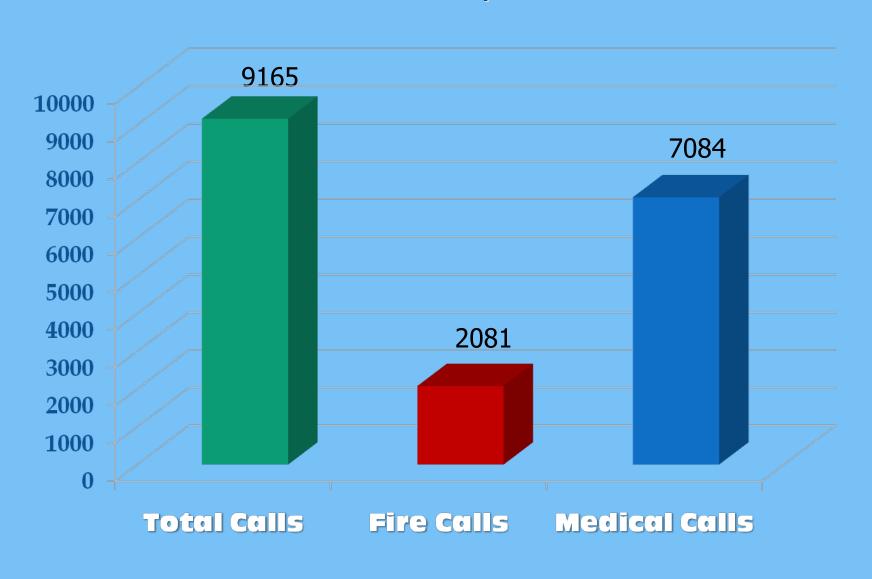
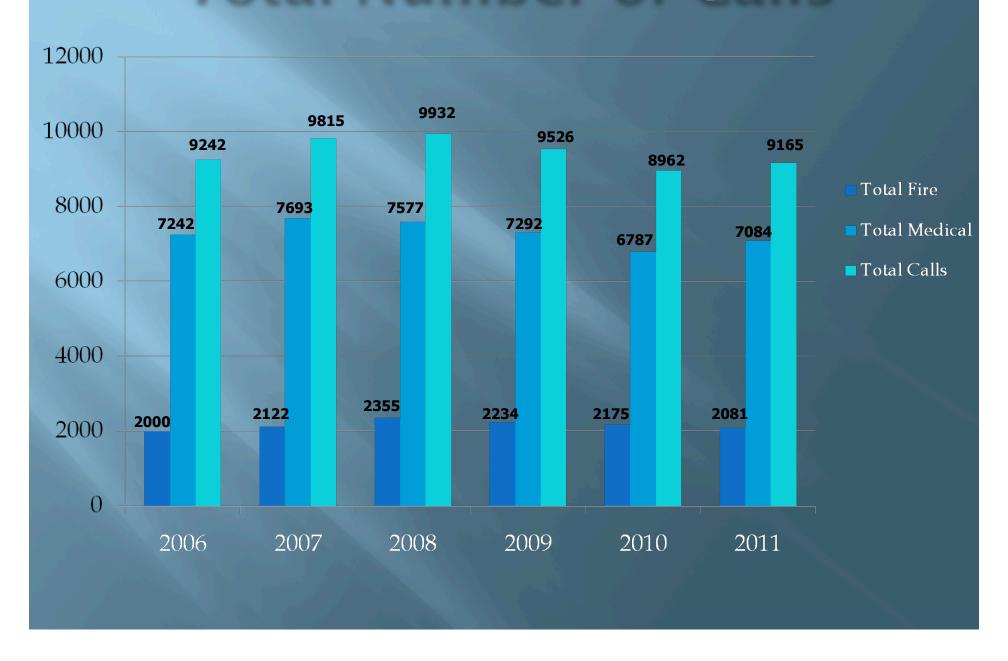


### **Total Calls For Service**

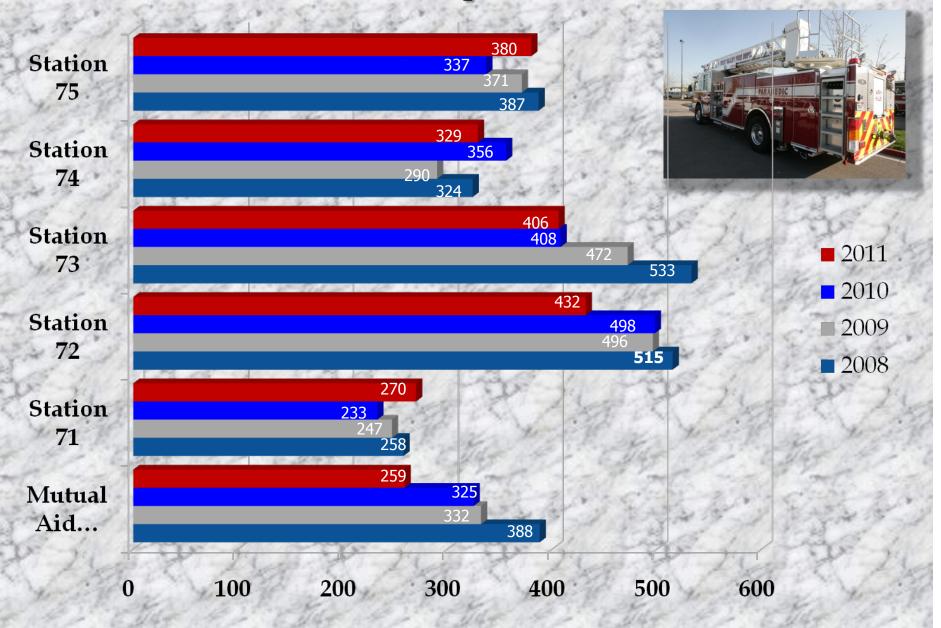
October 10 thru September 11

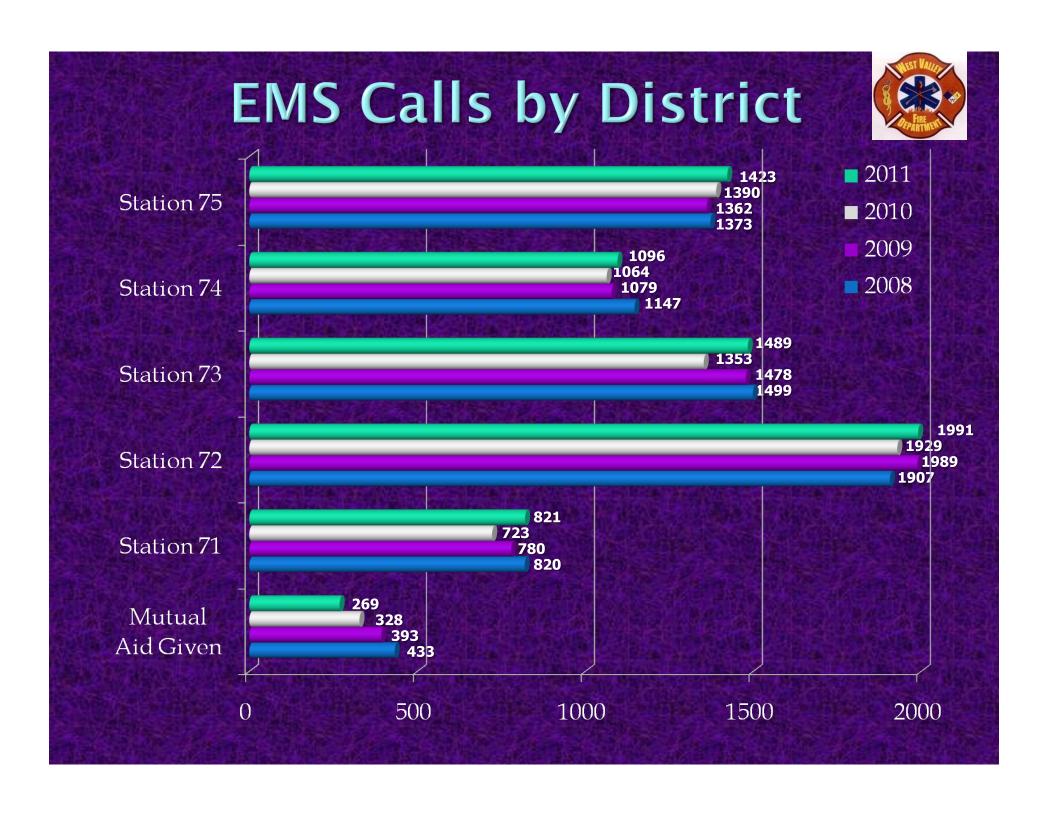


### Total Number of Calls

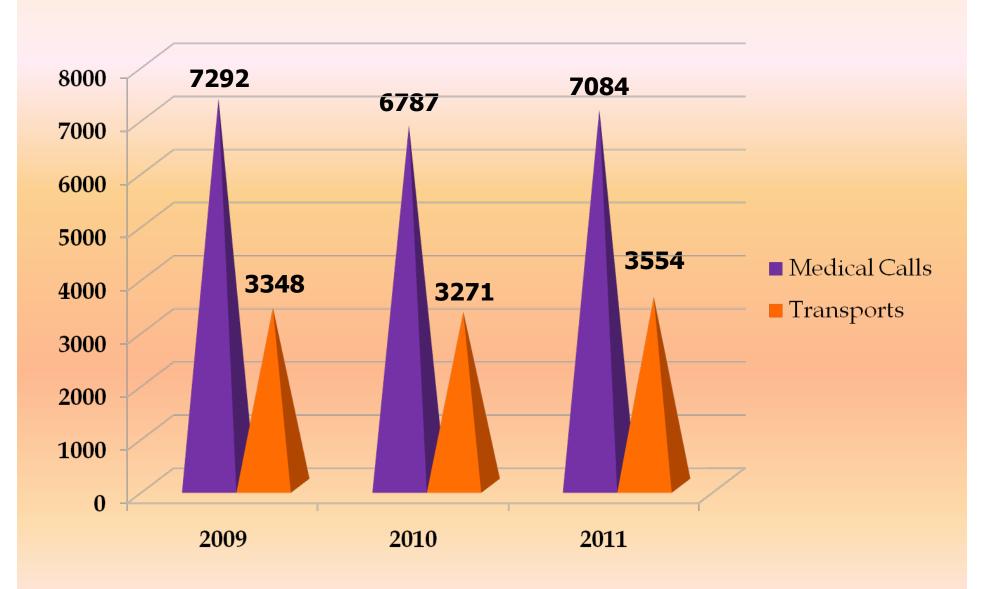


## **Fire Calls by District**



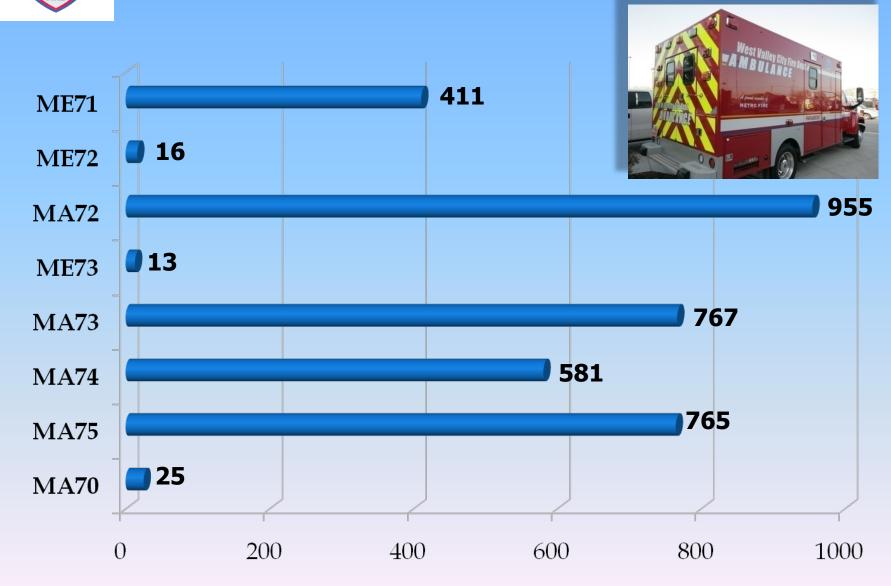


### **Ambulance Transports**



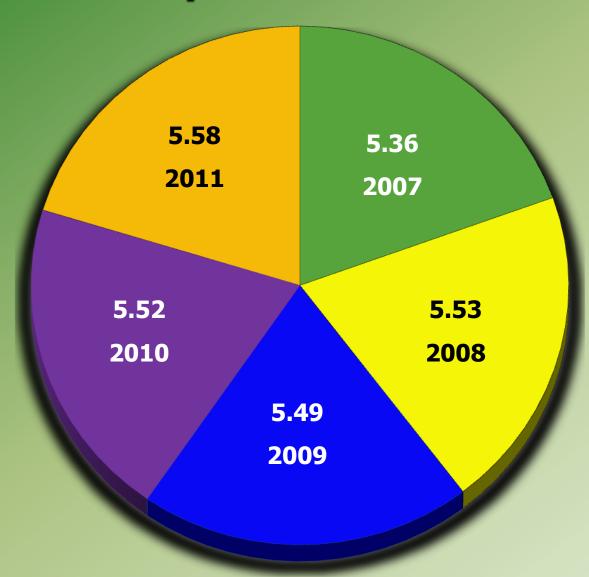


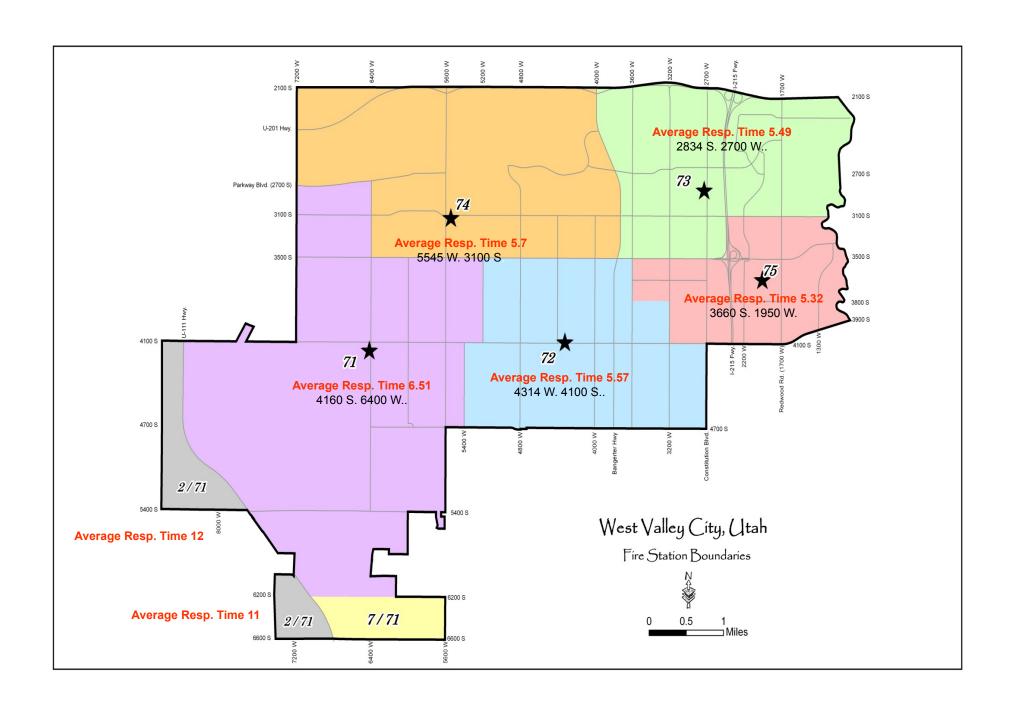
## **Ambulance Transports by Unit**



### **Fire Response Times** Dispatch to Arrival 6.02 6.1 6 5.9 5.8 5.7 5.60 5.60 5.57 5.6 5.5 5.4 5.3 2008 2009 2011 2010

# EMS Response Times – Dispatch to Arrival





## **Current Equipment and Staffing**

- Station 71 Transport Engine 3
- Station 72 Transport Engine 3, Ambulance 2
- Station 73 Transport Engine 3, Haz-Mat -1-2, Ambulance 2
- Station 74 Truck 3, Ambulance 2, Heavy Rescue,
  Battalion Chief 1
- Station 75 Truck 3, Ambulance 2

#### **TOTALS**

**Transport Engines = 3** 

Trucks = 2

Ambulances = 4

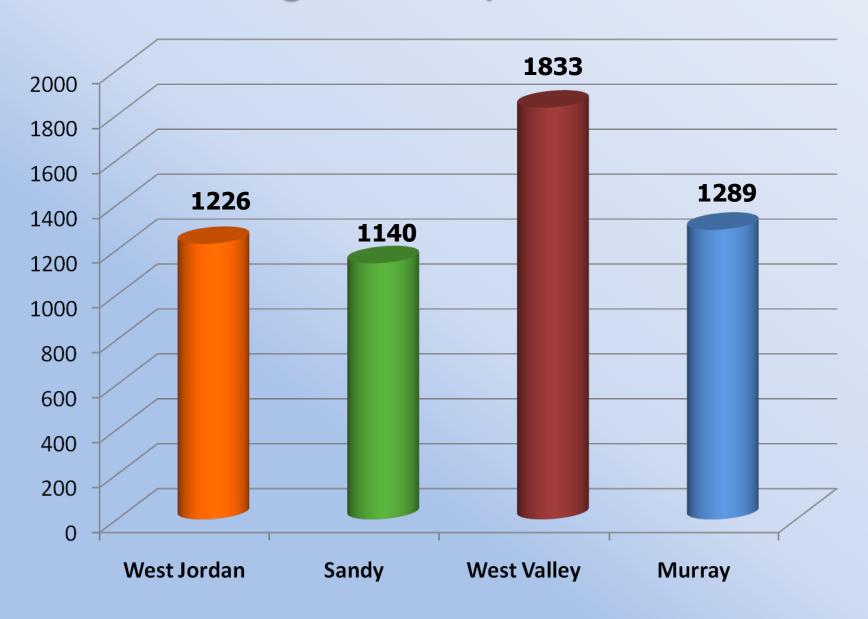
Haz-Mat = 1

Heavy Rescue = 1

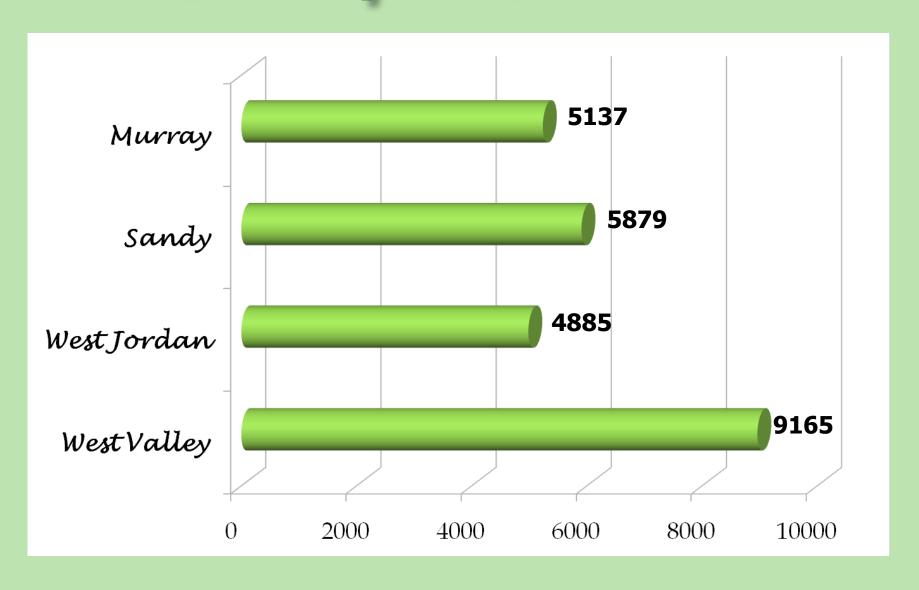
Battalion Chief = 1



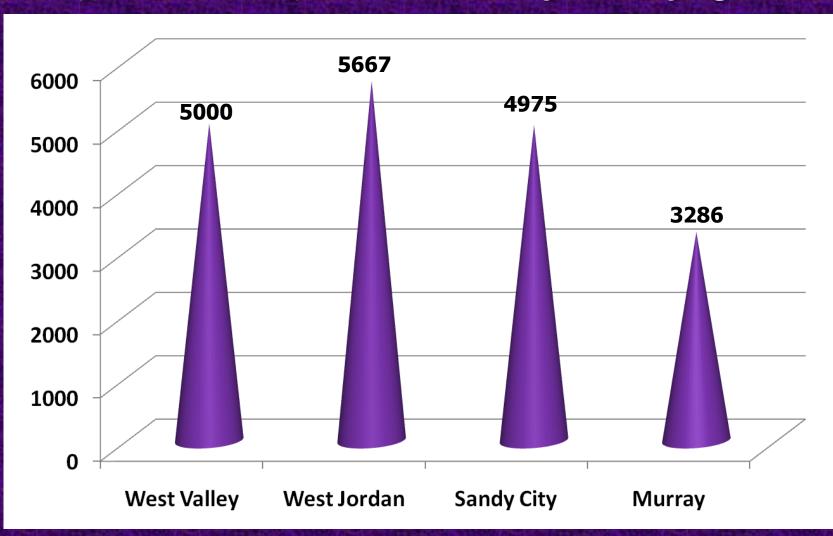
# Average Calls per Station



# Calls for Service



# Population per On-Duty Firefighter



# 2011 Strategic Plan Update COUNCIL ACTION ITEMS

- Maintain six minute Response Times to incidents.
  - Current Overall Average 5.8
  - Response time to South West portion of City which is now populated 12+ minutes



# 2011 Strategic Plan Update COUNCIL ACTION ITEMS



Provide Public Education Classes to all Elementary Schools in West Valley

- During 2011, we were able to reach all Elementary Schools
- Provided Juvenile Fire Program as requested

### CURRENT ISSUES



### Safety Equipment Needs:

- Protective clothing is not able to be replaced on a regular basis. Clothing replacement needs to be every 5 years.
- Current rescue tools are inadequate for newer vehicles and the addition of increased mass transit.

#### Fire Station upgrades:

- Apparatus cannot fit into facilities.
- Sleeping areas need to be separated.
- Restroom and shower facilities need to be upgraded.

#### Southwest Station:

The response times to this area have maintained but still above 10 minutes to this area.



# Metro Fire Update

- Joint purchasing has saved money and agency is increasing areas we can share in joint purchasing.
- State of Utah recognized the Search and Rescue Task Force - Utah Taskforce 5
- Implementation and training for the Incident Management Team.
- Continued with shared resources and coverage in the Metro Organization.

### **Metro Fire Statistics**

- Total firefighters = 475
- Fire stations = 25



• Calls for service = 40,500



# **Accomplishment Review**

- \* Completed the update and implementation of the city-wide disaster plan.
- \* Boy Scout Merit Program Monthly.
- \* Satellite Haz-Mat Unit to the West side of the city.
- \* Upgraded the department training to meet the current needs and national standards.
- \* Instituted a new customer service program in the department.
- \* Completed training and certification for new K-9.
- \* Increased the CERT training in the city.
- \* Upgrade in Self Contained Breathing Apparatus.